



SORAPIANA

SERVICE CHARTER

Dear Guests,
Welcome to Sorapiana!

Here is some useful information to ensure you have a pleasant stay with us:

Reception

- **Check-in:** Rooms are available from 3:00 PM. You can check in independently using the access code we will send you via email or WhatsApp.
- **Check-out:** We kindly ask you to vacate the room by 10:00 AM.

For any questions or assistance, Cristina and Arianna are available from Tuesday to Saturday, from 9:00 AM to 1:00 PM and from 2:00 PM to 6:00 PM, at the **Adami wine shop** on the ground floor or at +39 0423 982130.

For after-hours inquiries, you can contact us via WhatsApp or by calling +39 320 5638058.

Services

- **Parking:** The property offers uncovered parking spaces. Please lock your car and do not leave valuables inside, as the parking area is not supervised.
 - **Breakfast:** A buffet breakfast is not provided, but each room features a courtesy corner with tea, coffee, fruit, and local products.
 - **Wi-Fi:** Free Wi-Fi is available throughout the property. You will find the password in your room.
 - **Room cleaning:** Starting at 10:00 AM, we will clean the rooms daily and replace bathroom towels if necessary.
 - **Pets:** Your four-legged friends are welcome, but we kindly ask you to keep them on a leash and not allow them on the beds or sofas/chairs.
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Relaxation and Respect

- **Peaceful atmosphere:** Please keep the volume of the TV and music at a moderate level, especially during quiet hours. Parties are not permitted in the rooms.
 - **No smoking:** Smoking is prohibited inside the property.
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Experiences

- **Adami Tastings:** All our guests can book tours and tastings with a special discount code, which will be shared privately after the room reservation.
Guided tastings are available, depending on availability, from Tuesday to Saturday.
If no slots are available, the discount code can also be used for purchasing wine bottles from our [e-commerce platform](#).
 - **Explore the area:** Cristina and Arianna will be happy to provide information about local attractions, restaurants, bike rentals, events, and curiosities in the surrounding area.
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Useful Numbers

Ambulance: 118

Valdobbiadene Medical Service: +39 0423 977301

Police (Carabinieri): 112

Fire Brigade: 115

We wish you a peaceful and pleasant stay! Feel free to reach out to us for any needs.

The Sorapiana Team